Tirupati Software Infotech Pvt. Ltd.
(An ISO 9001:2015 Certified Software Company)

PAN No:AAHCT5477G
TAN No:JPRT03472A
GSTIN No:08AAHCT5477G1ZX
CIN No:U72900RJ2019PTC066550

Order No. #TI/2025/_____   Date: - __/___/20___

Order Form/CUSTOMER/AGENT Copy

Clients/ Purchaser (Name & Address & Contact No.)	Service Type	Descriptions	Company Executive (Name & Address & Contact No.)
Dr. _____ Director- _____ **Company:** _____ Add:_#_____ __ _____ _____ ☎: +91-_____ 📱: +91--_____ ✉: -_____ 🖥: -_____	TIRUPATI HMS-UNLIMITED _____ _____ _____ Via Static _____ *bedded _____ _____ Device:_____	**Software Validity** On Year from Product Date **Support-___-Yrs.** **AMC=_____%** **AMC Type:** _____ **SMS:** _____ **WhatsApp:** _____	Mr. _____ Desg: _____ **Tirupati Software Infotech Pvt. Ltd.** Regd. Office -IInd,3/241, Sector-3, Near Central Bank of India, Malviya Nagar, Jaipur (Rajasthan), India-302017 ☎:+919929202855/+919462702855 📱: +91-_____ ✉: info@tirupati-international.in 🖥: www.tirupati-international.in

Memorandum of Understanding / Agreement

This memorandum of understanding is signed between **TIRUPATI SOFTWARE INFOTECH PVT. LTD.** through it's Mr. _____ _____/ Desg. _____) With Mr/Dr_____/ Desg: _____ of Hospital _____ _____ _____Add #_____, Regarding the Tirupati Hospital Management Software which client wants to Execute & Install by **TIRUPATI SOFTWARE INFOTECH PVT. LTD.** with the following terms & conditions.

1. Client will give the complete descriptions and layout/Ready to use of the Hospital Management Software regards which **TIRUPATI SOFTWARE INFOTECH PVT. LTD.** will Execute & Install. (Enclosed with MoU)

2. Client will pay an amount of ₹_____/- (in _____ _____ _____ _____**ONLY**) by 3 Milestone/ installments to **TIRUPATI SOFTWARE INFOTECH PVT. LTD.** As following pattern/phase wise

   a. <u>I-First Milestone</u> on **Purchase Order/MoU of** . ₹ _____/- (in words _____ _____ _____ _____only) As on **Date: - ___/___/2023.** As Advance of 50.00% for Hospital **Management Software** amendment & Implementation & Installing. For order booking of TIRUPATI HMS SYSTEM SOFTWARE & Executions **Cheque/RTGS/NEFT/IMPS/Tran. Id:#**

   b. <u>II-Second Milestone</u> /on **Software Implementation** of ₹_____/- (in words _____ _____ _____ only) As on **Date___/___/_____.** As 25.00% of **against** Second Milestone for **Hospital Management Software for** amendment & Implementation **Cheque/RTGS/NEFT/IMPS/Tran. Id:#_____**

   c. <u>III-Third Milestone</u> on **after completing 30- Training Document and Training** of contract Signed) ₹_____/- (in words _____ _____ _____ Only) As on **Date___/___/_____.** As **25%** of Final Payment .**Cheque/RTGS/NEFT/IMPS/Tran. Id:#_____**

TIRUPATI SOFTWARE INFOTECH PVT. LTD. will provide Free AMC of the **Hospital Management Software**'s for one year after completion of the work without any charges.

5. **TIRUPATI SOFTWARE INFOTECH PVT. LTD.** will not disclose/Share Data, Product, Information of the business plan and concept of the **Hospital Management Software** to anybody without written permission from the client.

6. As per the proposal acceptance of the **Hospital Management Software**, execution of the work will take place. Any changes required will be provided during the **Notice Period** presentation of the **Hospital Management Software**.

7. **The both parties hereby agree that the courts at Jaipur (Rajasthan) for All Indian Clients & Customers for any legal proceedings. Under This MoU -The High Court of Rajasthan, Jaipur, Rajasthan will be applicable**

Signature   Signature
Mr/s _____   Dr _____
Desg: _____   Desg: _____
TIRUPATI SOFTWARE INFOTECH PVT. LTD.,   **Hospital:** _____
Add: #244-A, Ravindra Nagar-A, Airport Road,   **Add: #** _____
Jagatpura, Jaipur-302029 (India)   _____

#244-A, Ravindra Nagar-A, Airport Road, Jagatpura, Jaipur-302017, India
+91 9929202855/ +91 9462702855/ +91 9588840007
info@tirupati-international.in
www.tirupati-international.in

Tirupati Software Infotech Pvt. Ltd.
(An ISO 9001:2015 Certified Software Company)

PAN No:AAHCT5477G
TAN No:JPRT03472A
GSTIN No:08AAHCT5477G1ZX
CIN No:U72900RJ2019PTC066550

Agreement Descriptions:

Party-A / Service Provider(s):	**Tirupati Software Infotech Pvt. Ltd. Jaipur-302017 (Raj.) India**
Party-B/ CUSTOMER/AGENT(s):	
Customer/ Client's GSTIN (if Any)	GSTIN:

Party-A/ Service Provider will provide: (Please Tick Mark of Respective Service , otherwise no Valid)

1) **TI**_ _____ **Model**, Integrated HMS System for Bedded _____)-
2) Multi-Specialty Module, , _____
3) Accessible on multiple users but in single premise only with Unlimited User's & Computer, Software Backups /Restore storage.
4) NABH/NABL, PCPNDT, IRDA & TPA Related Billing & Documentation Compliance,
5) Training Onsite/Online Duration is Office Timing & Onsite (9:30Am -6:30 PM)
6) Administration control – user's access with password protected. Role wise Access: Non-Admin, Admin, Sub-Admin, Super-Admin.
7) Initial _____ Days Training to Hospital Staff for **TIRUPATI_H.M.S.** working & maintaining till completeness to understanding(Staff Cooperation Required) TA+DA (Accommodation +Food Expense will bearded by Client/ Arranged)
8) Onsite AMC include only _____ Time Free Visit @ Hospital/Client, Extra visit will Chargeable As per Agreement.
9) The Software is have lifetime Validity & One year Onsite Free AMC/ Online Free AMC.
10) Company will not responsible for Computer Data losing due to virus/Hard Disk Damage/Power Failure etc. any other issue.
11) All Kind of Lab/ Radiology/Blood Bank/Ophthalmic Device Interfacing Charges **(Each device ₹ _____/-)**
12) _____

Party-B/ CUSTOMER/AGENT(s) will provide:

1) Will provide written confirmation for installation, testing. With Purchase order Copy & Written permission on Latter pad.
2) CUSTOMER/AGENT will provide Computer/System where Hospital Management Software has to install.
3) Internet & LAN or Wi-Fi connection on installing;
4) Will provide all hardware that need to software installing & testing with working.(The Software Cost not Include Any Hardware)
5) After _____ Days training for extra training client have to afford **TA+DA (₹ 5000.00/- per day)** or arrange Accommodation & Daily ₹. **4000.00/-** Allowance.
6) Under Update/Upgrade we do the new feature are Free & client demand especially customization it will be chargeable.

Note:

A. Installing or executing Period:

7-working days after receiving advance payment 50% for the Hospital Management Software. (Date of Advance. _.___/___./20_____.)

B. Pilate Mode Software Running Phase /Grace Period (Installation to Final Payment for Original License Obtain/ Tentative End Of Project between) :-

(Starting Date: __/__/20_ to Closing Date:__/__/20___) Estimated Timeline: **Duration (___Days) to Go Live/Production Mode.**

After installing & executing Period of Hospital Management Software Gap Analysis Period will start from above date to closing date.

Payment Descriptions

Sr.	Particular's/ Descriptions/ Items / Services		HSN	Qnty.	Rate (₹)	Amount(₹)
1.	**(A)Tirupati HMS Software Edition:-**	**(Unlimited users)**	85238020	1		
2.	(B) Domain Name:- (C) Domain Space:- (D) Website Development (Dynamic/Static)					
3.	Mobile App (iOS/Android)					
4.	**Lab /Radiology/ Ophthalmology/ Blood Bank Device Interface**					
5.	**Biometric Device + HR Module Interface**					
6.	**Payment Gateway**					
7.	**Text SMS Qnty:-**					
8.	WhatsApp Integration & WhatsApp Message					
9.	Onsite/On Promises Training (with TA+DA+ Food + Accommodation by Client)					
10.	Online Training/ Web-Cam/ Bar Code / QR Code					
Total Payment						
Special Discount@ _____ in _____.00 %						
Taxable Amount						
CGST 9.00% on Amount (₹) _____.00/-						
SGST 9.00% on Amount (₹) _____.00/-						
IGST 18.00% on Amount (₹) _____.00/-						
Grand Total Amount (Inclusive GST/Tax)						
₹ In Word					**(incl. of all Taxes)**

Signature   Signature

Mr/s _____   Dr _____
Desg: _____   Desg: _____
TIRUPATI SOFTWARE INFOTECH PVT. LTD.,   **Hospital:** _____
Add: #244-A, Ravindra Nagar-A, Airport Road,   **Add: #** _____
Jagatpura, Jaipur-302029 (India)   _____

Tirupati Integrated HMS Software 2021 Price & Tariff of Services

Model-Software	Features/Module	Hospital-Strength	Offline (₹)	Online(₹)
Group-I Hospital OPD Cloud Space:5GB	*Appointment & Registration, Token *OPD-Billing & Finance Reports *Pt. Prescription & EMR, *Expense +Ref. Share +Govt. Records *Multi User & Multi System & Offline *Role wise (Reception, Doctor, & Admin etc.) *Life-Time-Validity + 1-Yrs. Free Supports	0-50 Bedded	20,000/-	30,000/-
		50-100 Bedded	25,500/-	40,000/-
		100-250 Bedded	30,000/-	50,000/-
		250-500 Bedded	35,000/-	60,000/-
		500 & Above	40,000/-	70,000/-
Group-II Hospital OPD & IPD Cloud Space:10GB	*Appointment & Registration, Token, *OPD & IPD & TPA Billing & Multispecialty *Finance Reports, HR, PCPNDT Files *Nursing Station, IPD File, OT-Module, Inventory *Prescription, EMR, Certificate, Discharge Ticket *Expense +Ref. Share +Govt. Records *Multi User & Multi System & Offline *Role wise (Reception, Doctor, & Admin etc.) *Email, Auto-back-up * Life-Time-Validity + 1-Yrs. Free Supports	0-50 Bedded	30,000/-	45,500/-
		50-100 Bedded	35,000/-	55,000/-
		100-250 Bedded	40,000/-	65,500/-
		250-500 Bedded	45,000/-	75,000/-
		500 & Above	50,000/-	85,000/-
Professional Hospital OPD & IPD Lab & Radiology OR Pharmacy Cloud Space:15GB	*Appointment & Registration, Token, *OPD& IPD & TPA Billing *Multispecialty (All in HIMS available Only) *Finance Reports, HR, PCPNDT Files *Nursing Station, IPD File, OT-Module, Inventory *Prescription, EMR, Certificate, Discharge Ticket *Expense +Ref. Share +Govt. Records *Multi User & Multi System & Offline *Role wise (Reception, Doctor, & Admin etc.) *Lab & Radiology OR Pharmacy(GST-Enabled) *Email, Auto-back-up *Life-Time-Validity + 1-Yrs. Free Supports	0-50 Bedded	40,000/-	65,000/-
		50-100 Bedded	45,000/-	75,000/-
		100-250 Bedded	50,000/-	85,000/-
		250-500 Bedded	55,000/-	95,000/-
		500 & Above	60,000/-	105,000/-
Enterprises Hospital TPA-Cashless Lab & Radiology Pharmacy HR Accounts Ambulance Canteen Blood Bank Cloud Space:20GB	*Appointment & Registration, Token, *OPD& IPD & TPA Billing *Multispecialty (All in HIMS available Only) *Finance Reports, HR, PCPNDT Files *Nursing Station, IPD File, OT-Module, Inventory *Prescription, EMR, Certificate, Discharge Ticket *Expense +Ref. Share +Govt. Records *Multi User & Multi System & Offline *Role wise (Reception, Doctor, & Admin etc.) *Lab & Radiology & Pharmacy(GST-Enabled) *Email, Auto-back-up * HR, Canteen, Ambulance, Global Access, * Patient Portal, Fully Integrated Management * Free 1-Month Customization* * Life-Time-Validity + 1-Yrs. Free Supports	0-50 Bedded	75,000/-	100,000/-
		50-100 Bedded	85,000/-	1,25,000/-
		100-250 Bedded	1,00,000/-	1,50,000/-
		250-500 Bedded	1,20,000/-	1,75,000/-
		500 & Above	1,50,000/-	2,50,000/-
Unlimited Hospital TPA-Cashless Lab & Radiology	*Appointment & Registration, Token, *OPD& IPD & TPA Billing * Multispecialty (All in HIMS available Only) * Finance Reports, HR, PCPNDT Files * Nursing Station, IPD File, OT-Module, Inventory *Prescription, EMR, Certificate, Discharge Ticket *Expense +Ref. Share +Govt. Records *Multi User & Multi System & Offline *Role wise (Reception, Doctor, & Admin etc.) *Lab & Radiology & Pharmacy(GST-Enabled) *Email, Auto-back-up, Cloud Based Online * HR, Canteen, Ambulance, Global Access, * Patient Portal, Fully Integrated Management * Free 1-Month Customization *1-Yrs. Premium Support Renewal every year 20% *Multi Branch-System (Each Branch ₹ 15,000.00/- Extra)	0-50 Bedded	1,50,000/-	2,50,000/-
		50-100 Bedded	1,75,000/-	3,00,000/-
		100-250 Bedded	2,25,000/-	3,50,000/-
		250-500 Bedded	2,75,000/-	4,00,000/-

#244-A, Ravindra Nagar-A, Airport Road, Jagatpura, Jaipur-302017, India
+91 9929202855/ +91 9462702855/ +91 9588840007

info@tirupati-international.in
www.tirupati-international.in

Tirupati Software Infotech Pvt. Ltd.
(An ISO 9001:2015 Certified Software Company)

PAN No:AAHCT5477G
TAN No:JPRT03472A
GSTIN No:08AAHCT5477G1ZX
CIN No:U72900RJ2019PTC066550

Module	Features	Qty	Price	Price
Pharmacy HR Accounts Ambulance Canteen Blood Bank Cloud Space:25GB		500 & Above	5,00,000/-	7,50,000/-
Laboratory Software Cloud Space:5GB	*Patient Registration & Billing * General & Packing Billing. *Sampling, Test Report Generate, * MIS & Inventory management * Day Collection & referral Management * Lab Master Rate & Procedure configuration * Multi User, Multi System, Offline LAB/Wi-Fi Based Sharing. * Auto Email to Patient Report, SMS Notification. * Edit Patient Report & Verify from Pathologist *Lab-Equipment Interfacing (Extra Cost ₹ 12,500.00/- Device)	N.A.	20,000/-	25,000/-
Radiology Software Cloud Space:5GB	*Patient Registration & Billing * General & Packing Billing. * Scanning, Image Text Report Generate, * MIS & Inventory management * Day Collection & referral Management * Radiology Master Rate & Procedure configuration * Multi User, Multi System, Offline LAB/Wi-Fi Based Sharing. * Auto Email to Patient Report, SMS Notification. * Edit Patient Report & Verify from Pathologist *Radiology (X-Ray/MRI/CT-Scan/USG)-Equipment Interfacing (Extra Cost ₹ 12,500.00/- Device)	N.A.	20,000/-	25,000/-
Pharmacy Software- GST Cloud Space:5GB	* Sales & Sales Return OPD, IPD Patient, Cash Patient, * Purchase & Purchase Return, & Adjustment Managements, * Party Accounting (Purchase Report, Payment, Due History, Party Ledger) * Day Collection/Return Reports with User Wise, Item wise, Category Wise, * Opening, Closing Stock, Central Stocking & Counter wise Stock Reporting, * Medicine Type, Salt Wise, Schedule Drugs Reports, * Company, Distributor wise Reports, * Short Stock & Expiry Item List & Management, * Medicine Item master Configure, Medicine Package System * Profit & Loss Statement of Pharmacy products.	N.A.	20,000/-	25,000/-
Blood Bank Software Cloud Space:5GB	* Doner Registration & Profile Create, Blood Donation Log * Blood Testing, Component Creation, Testing, * Blood Grouping, Inventory, Various Records & Register, * Patient Blood Supply, Cross-Match, Testing. * Patient Billing for Blood Begs * Collection Report, Other Reports. * Inventory for consumable, * Multi User & Multi System, Admin & Role wise Access.	N.A.	25,000/-	30,000/-
Canteen Software Cloud Space:5GB	Opening Stock, Purchase, Processing Row to Finish, OPD & IPD Sales, Indent Supplied, Diet Plan, Coupon Manage, Party Ledger, Purchase Order,, Estimate Generate,	N.A.	25,000/-	30,000/-

*All payment accepted only Company A/c given in Email/ WhatsApp, delayed payment leads to RoI of 18.00% Monthly Basis Interest Can apply. of respective Due Amount.

** 18.00% GST Service tax Applicable on Bill required. Product/Service with ** Marked are Chargeable Extra from Software Package

*** This SMS pack not include in software package/ out of software package. / ./ GSTIN Invoice Would be Generated after received Full Payment.

*** All above Service/Product Price/Rate May increased after 3-Years, with respect of 10.00%-25.00% & it can informed to Client & Liable to accept to continue services & payments.

Signature   Signature

Mr/s _____   Dr _____
Desg: _____   Desg: _____
TIRUPATI SOFTWARE INFOTECH PVT. LTD.,   **Hospital:** _____
Add: #244-A, Ravindra Nagar-A, Airport Road,   **Add: #** _____
Jagatpura, Jaipur-302029 (India)   _____

Add-on Tariff/ Extra cost of Peripheral Service

Sr.	WhatsApp / SMS Package/Plan Name	SMS-Quantity	SMS/Rate	Amount/Tariff (₹)
1.	Basic-SMS Pack	10,000	25-Paisa/SMS	25,00.00/-
2.	Group-SMS Pack	20,000	24-Paisa/SMS	48,00.00/-
3.	Silver-SMS Pack	50,000	22-Paisa/SMS	11,000.00/-
4.	Gold-SMS Pack	1,00,000	20-Paisa/SMS	20,000.00/-
5.	Platinum-SMS Pack	2,00,000	18-Paisa/SMS	36,000.00/-
6.	Platinum-SMS Pack	5,00,000	16-Paisa/SMS	80,000.00/-
7.	Ultimate-SMS Pack	10,00,000	15-Paisa/SMS	1,50,000.00/-
	"Extra Peripheral Charges"			
			Uni-Direction	Bi-Directional
1.	Lab-Pathology Device Interface Cost (Unidirectional)	1-Device	₹ 22,000.00/-	₹ 35,000.00/-
2.	Radiology Device Connectivity (Unidirectional)	1-Device	₹ 75,000.00/-	₹ 1,00,000.00/-
3.	Additional Data Migration form Previous Software & Manual Data Migration (Old Software/Specific Format)Approved by Tirupati HIMS Only	1-Day	₹ 1,5000.00/-	₹ 1,5000.00/-
4.	Attendance Bio Matrix Interfacing	1-Device	NA	₹ 25,000.00/-
5.	WhatsApp API	1-Device	NA	₹ 20,000.00/-
6.	WhatsApp Message Pack	50,000.00	NA	₹ 30,000.00/-
7.	Print File:- Receipt, Bills, Report, Document Designed (1-Time)	1-Document	1000.00/-	2500.00/-
8.	TEXT SMS API +(Recharge Separate as above plan)	1 Time	₹ 5,000.00/-	₹ 5,000.00/-
9.	Additional Cloud Space Charge	1-Time	₹ 2,500.00/-	₹ 2,500.00/-
10.	Basic Customization (Print/Design/Master Setting etc.)	3-5 Days	Free/-	Free/-
11.	Major Customization (Module Development or anything that not mention in this Documents)	1-Day / 1-Day	₹ 2,000/- / ₹ 2,500/-	₹ 2,000/- / ₹ 2,500/-
	Payment Gateway Interface	1-Time	₹ 17,500/-	₹ 17,500/-
12.	Mobile Application (Pateint/Doctor/User/Admin)	1 file	NA	₹ 75000.00
13.	Website Development (Static/Dynamic)	1-Page	₹ 5000.00/Static	₹ 10,000.00/Dynamic

SOFTWARE HARDWARE REQUIRMENTS (For Offline Software Only*)

Sr.	Particular /Description	Server System (Computer)	Client Systems(Computer)	Notes
1.	Operating System	Windows-19Server Edition(64-Bit) LINEX (Ubantu)	Windows-7 or Windows-10(64-Bit) or LINEX (Ubantu)	
2.	RAM	64GB (2 x 32GB) DDR4 ECC Registered Server Memory/ 12 LFF	2-GB/4-GB	
3.	Processor	24 Core CPU /48vCPU (2 x Intel® Xeon®Processor E5-2673 v3 (2.40 GHz/12-core/30MB/120W)	Intel Core i3/ i5 Due/ Dual Core	
4.	Storage/HDD	2 x Brand New 500GB Crucial SATA SFF 2.5Inch Hot Plug Hot Swappable SSD 1 x Brand New 2TB 3.5 inch 7.2K RPM, 6Gbps SAS Hot Plug Enterprise Hard Drive	N.A.	
5.	LAN / Wi-Fi /USB Port	Required	Required	
6.	Internet/ Intranet	Required	Optional	
7.	Printers	Optional	Required	
8.	Barcode/Camera/Thumb Impression/ Other Devices	Optional	Optional	
9.	Peripheral	Monitor, Mouse, Keyboard, DVD Writer, Pen drive, USB Port	Monitor, Mouse, Keyboard, DVD Writer, Pen drive, USB Port	

Note:-Here **Client** _____ _will pay Amount_in ₹ _____/- _____ **only)** has selected Software Model:-TIRUPATI HIMS Pro+ Version with _____ (_____)SOFTWARE, Training _____Days Free ____ __Free Service Visit. With __ Milestone Payment Option when Client Completely Satisfied with TIRUPATI SOFTWARE INFOTECH PVT. LTD.'s Products & Services Supports.

Signature

Mr/s _____

Desg: _____

TIRUPATI SOFTWARE INFOTECH PVT. LTD.,

Add: #244-A, Ravindra Nagar-A, Airport Road,

Jagatpura, Jaipur-302029 (India)

Signature

Dr _____

Desg: _____

Hospital: _____

Add: # _____

_____

#244-A, Ravindra Nagar-A, Airport Road, Jagatpura, Jaipur-302017, India
+91 9929202855/ +91 9462702855/ +91 9588840007

info@tirupati-international.in
www.tirupati-international.in

Tirupati Software Infotech Pvt. Ltd.
(An ISO 9001:2015 Certified Software Company)

PAN No:AAHCT5477G
TAN No:JPRT03472A
GSTIN No:08AAHCT5477G1ZX
CIN No:U72900RJ2019PTC066550

For Payment Bank Details

Bank Name	ICICI BANK LTD.	ICICI BANK LTD.
Branch	ICICI Bank Ltd. 6775, Guru Nanak Road, Malviya Nagar, Jaipur-302017 (Raj.)India	Opp. SMS Hospital, C-Scheme, Jaipur-302017(Raj.) India
Name	**TIRUPATI SOFTWARE INFOTECH PVT. LTD.**	**TIRUPATI INTERNATIONAL**
Current A/C No	**677505500400**	**675005500055**
IFSC/RTGS/NEFT Code	ICIC0006775	ICIC0006750
SWIFT Code	ICICINBBCTS	ICICINBBCTS
Mobile	+91-9929202855/ +91-9588840007	+91-9462702855

Tirupati HMS Legal Details:

Sr.	Particular	Tirupati International	Tirupati Software Infotech Pvt. Ltd.
1.	Year of Estd.	**2014**	**2019**
2.	Reg. No/CIN No		**U72900RJ2019PTC066550**
3.	GSTIN	**08AFPPL4073C1ZE**	**08AAHCT5477G1ZX**
4.	Copyright No	**SW-12666/2019**	
5.	ISO Certification	**9001:2015 (UK-PTIQ08015871)**	

Software Technical Specification:-

Sr.	Technical Specification	Description/ Remarks
1.	**Software Framework**	CakePHP
2.	**Supporting Language Tools**	HTML, CSS, JavaScript,
3.	**Database**	MySqL or SqL Server
4.	**Front End user Access**	Mozilla Firefox, Chrome, Internet Explorer

Customer Information Form

Sr.	Description	Reply form Customer
1.	Is customer/user using first time the HIMS or already using any existing HIMS/HMS Software, If Yes then Describe Details (Name & Duration)	
2.	Reason of Changing Existing HIMS (Mandatory to Evaluation Purposes)	
3.	Estimated Last of Date of Existing HIMS Closing	
4.	If there Any old HIMS, Data to be Migrated/Import??	
5.	When you want to start new HIMS / Tirupati Software Application (Tentative Date)	
6.	Before you Go Live, have /will you Run New HIMS in Pilot mode in all Location to make sure your System Records, Finance, Process, Operation are Well Managed / need some Customization/Changes on Operations/Reports or any other manners.	
7.	Did you Provide time, Resource, documents the desired & payment to Company the meet the goal.	
8.	Also Provide the Information for "Official Person" who will Fully Liable to take decision on HIMS implementation & Secussfully Execution to whom Company can show the Progress, that person will understand the Software Project Fully from User End.	
9	The Customer Will Provide any New Task, Customization, Error, Technical Support Regards Information to Below Given Details, No Verbal Commitment, & Employee personal WhatsApp Msg, communication will be entertained	

Phone	+91-9588840007/+91-9462702855/+91-9549088855	
WhatsApp	Hospital + User's Created WhatsApp Groups fro Support	
Email	tirupatiinternational777@gmail.com tirupati_international@yahoo.com	

Signature

Mr/s _____

Desg: _____

TIRUPATI SOFTWARE INFOTECH PVT. LTD.,
Add: #244-A, Ravindra Nagar-A, Airport Road,
Jagatpura, Jaipur-302029 (India)

Signature

Dr _____

Desg: _____

Hospital: _____

Add: # _____

_____

#244-A, Ravindra Nagar-A, Airport Road, Jagatpura, Jaipur-302017, India
+91 9929202855/ +91 9462702855/ +91 9588840007

info@tirupati-international.in
www.tirupati-international.in

Tirupati Software Infotech Pvt. Ltd.
(An ISO 9001:2015 Certified Software Company)

PAN No:AAHCT5477G
TAN No:JPRT03472A
GSTIN No:08AAHCT5477G1ZX
CIN No:U72900RJ2019PTC066550

SOFTWARE LICENSE AGREEMENT

TIRUPATI INTEGRATED HMS (Software) - a business healthcare accounting software developed by M/s. **Tirupati Software Infotech Pvt. Ltd., Jaipur.** (Licensor) - is offered to the purchaser _____ _____ _____ **INDIA** (Customer) on the following terms and conditions, which the purchaser shall be deemed to have accepted in full upon opening and installing the SOFTWARE.

1. The LICENSOR is the owner of copyright and all other intellectual property rights in the SOFTWARE. It's Given user not like a **Product instead of It's a Software as a Service (SaaS Modal)** Hence, No verbal commitment are entertained in any manners.

2. The LICENSOR grants to the CUSTOMER/AGENT, a non-exclusive license to use the SOFTWARE, upon the terms and conditions contained hereinafter. Any Content which has been written via Ball Pen/ Pencil within this documents anywhere apart from contact information shall be in-valid if any specific commitment are produced with customer/user are written on this documents are requested to need additional verification from Owner' Email Id/WhatsApp No response on Consent/Agreed of Respective Points within 30- working day from Date of MoU Commenced/ Signed both Parties.

3. The CUSTOMER/AGENT, by opening and installing this package, is deemed to have read, understood and agreed to be bound by the terms of this Agreement. It is also agreed that this agreement is the complete and exclusive statement of agreement between the CUSTOMER/AGENT and the LICENSOR. User has to run the software for 30 to 45 days in Test/pilot phase before go live, without running such production mode that lead to wrong input form improper training & understanding it can be malfunctioning & reporting related errors, account problems. After pilot mode/phase all demo entry can be cleared & Go Live/ Production Mode of Software.

4. The CUSTOMER/AGENT shall not decompile, disassemble or otherwise modify the SOFTWARE, except as provided for by this license. However, the customer can ask to Principal/Licensor for Source-Code +Database to Internal Access, It's not intended to use for reseller/Business Use of this Product for Other Hospital apart from mentioned a above Hospital License.

5. The CUSTOMER/AGENT is solely responsible for determining the suitability of the SOFTWARE for the purpose it is intended to be used, before the purchase of the SOFTWARE. Once the CUSTOMER/AGENT purchases the SOFTWARE, the LICENSOR will not accept return of SOFTWARE under any circumstances, whatsoever, and the payment once made shall be non-refundable. CUSTOMER/AGENT are requested to release All Dues (Payment) on time to receive Service & Support on Time. Delayed Payment of Any Respective Service/Product May lead to penalty or RoI of 5.00% /Day interest.

6. The LICENSOR does not extend and expressly disclaims any warranty, whatsoever, as to the suitability, applicability, fitness, merchantability or otherwise of the SOFTWARE and related items. The Software Cost does not cover any Preloaded Master Data in any kind of Manners for like- Hospital, Lab, Radiology, Pharmacy, Inventory. Client/ respective Department User has to prepare itself own or provide to Licensor to upload in master & that shall be chartable separately apart from software cost.

7. The SOFTWARE is offered in various editions. Each edition is available in one or more of three different variants - Single-user, Multi-user and Client-Server. In case of Single-user / Client-Server, the CUSTOMER/AGENT can install the SOFTWARE on a single Computer only. In case of Multi-user, the CUSTOMER/AGENT can install the SOFTWARE on a single Local Area Network (LAN).

8. The Onsite Training will be held in Office Hrs. (9:30 AM-7:00 PM), meantime 1-Hr. Lunch time applicable (1:00pm-2:00 Pm), & Onsite Service Visit (Free-Visit) will have to repair software only, no Training included. All Customization/Development Work done at Tirupati Software Head Office Only, No Client/Customer Side Development work done. In Case of print design work company can try it's best but can't assure 100% accuracy of desired format design, in such case company shall not be liable to any kind of error/ no usage of software.

9. The Licensor Does not guaranty of Hospital /Lab/Pharmacy/Unit for any Financial Damage/ Loss if user misuse of same with software compromises with admin access/ wrong input that leads to wrong output/ customer are strictly advised to check timely sudden inspection of HMS Software as well as user Input & tally themselves their Balance-sheet/Accounts/Data-Sheet generated by software & Such Losses will not borne/ entertained by Licensor in any manners.

10. The LICENSOR provides the warranty only for all Software Modules no any hardware Warranty include in that, the hardware warranty shall be respective manufacturing Company for one year from the date of purchase, provided the fault in the item is specifically due to defect in material or workmanship and is not caused due to intentional or negligent acts or omission of the CUSTOMER/AGENT. The CUSTOMER/AGENT shall be liable to present the proof of purchase/Renewal/AMC Invoice at the time of request for repair / replacement to avail warranty. Whether the faulty item needs to be repaired or replaced is the sole discretion of the LICENSOR.

11. After the warranty period of one year, AMC/ Renewal @ _____00% for software service & support shall be chargeable (Optional). All Service /AMC/ Support Cost Would Revised after 3-yrs with Respective 10.00% as a inflation Charges of last cost & every Year Respective 10% increment in Last AMC/Renewal Amount. All Customer has to Paid as Respective Updated Prices for Future Service/ Past Service Availed.

12. In case of software is user billing cycle/warranty duration user can request to restore the software fresh copy form company only 4-time in a billing Year/AMC/Renewal Periods, in such case software is deployed offline then user has to precaution secure server data in a safe storage property, company shall not liable to data loss due to server/client PC failure in any manners.

13. The price of the SOFTWARE is the license fee for use of the SOFTWARE only. No lifetime Warranty consider, warranty only of AMC after customer pay Annual maintenances charge/Renewal on Yearly Basis,

Signature	Signature
Mr/s _____	Dr _____
Desg: _____	Desg: _____
TIRUPATI SOFTWARE INFOTECH PVT. LTD.,	**Hospital:** _____
Add: #244-A, Ravindra Nagar-A, Airport Road,	**Add: #** _____
Jagatpura, Jaipur-302029 (India)	_____

#244-A, Ravindra Nagar-A, Airport Road, Jagatpura, Jaipur-302017, India
+91 9929202855/ +91 9462702855/ +91 9588840007
info@tirupati-international.in
www.tirupati-international.in

Tirupati Software Infotech Pvt. Ltd.
(An ISO 9001:2015 Certified Software Company)

PAN No:AAHCT5477G
TAN No:JPRT03472A
GSTIN No:08AAHCT5477G1ZX
CIN No:U72900RJ2019PTC066550

14. The Company works Full time in Work Day, on Holiday, Festival Off no Development Task are performed, only Emergency Support to running software interrupt work are done, Customization, Development not done to check our working schedule it's can checked on our website or Working Day Scheduled of yearly.

15. **Data-Migration:** We migrate only the Specific Data with prior approved which we demanded/Provide(excel/CSV) format only if in package, **In** case of Old HIMS Data or Excel /CSV format given Data with Prior Approval/ Confirmation Basis, after agreement & software implementation, any new data provided from any software/excel forms, that will be not part of this agreement & if it's feasible to do so we /company will give confirmation & that will separately chargeable task, on that basis any software relevant payment can't be stop by users if any existing due /remaining payments.

16. **Print/Documents Design**: The Software Relevant Print Document Designed Are One time Free & it's also to be provided before/along with Software Confirmations with MoU/Agreement attached for Prescription, Bills, Receipts, Lab/Radiology Report, Discharge Summary, & Patient MRD, Master Report or any other specific Medical Document to be designed in HIMS Software, and it can be chargeable.

17. Upgrades, enhancements, additions and improved versions of the SOFTWARE shall be available to the CUSTOMER/AGENT upon Free of Cost under warranty periods/ AMC period / as per the policy of the LICENSOR, as may be prevalent from time to time.

18. After a new version is released, all further development / debugging will be carried out on the new version only, which may be subject to acceptance of further terms and conditions between both the parties. (Free of Cost/chargeable), in case of upgrade provided that new feature training & implementation & align with old one feature may not work & after update/upgrade user has to recheck & test all events are perfectly updated & tested before go live the software, if without verifying the software run in product mode then any losses shall not be entertain & not compensation/refund/cancellation shall be applicable & predefined time duration can be applied before go live.(Duration)(from Date:__/__/____ - To Date:__/__/____)

19. The LICENSOR does not guarantee the compatibility of the SOFTWARE and / or the Security Device with future Operating Systems / Technologies. In case of old HIMS/ other software data are migrated either it is for master, billing, stock, patient, doctor etc. can be malfunction the software & outcome/output of report cannot be genuine, hence we advise user/client to prepare all data from front end to avoid such malfunctioning, damage, error of software due to both software data-structure compilation concerns in smooth operation running.

20. The LICENSOR shall not take any responsibility for any kind of corruption of data at the CUSTOMER/AGENT site due to media failure / power failure / hardware problem / virus infection or any other reason. At most, the LICENSOR can try to recover the data either fully or partially & it will be Free of Cost only client is under AMC/Warranty Periods.

21. It is expressly agreed by the CUSTOMER/AGENT that neither the manufacturer nor the supplier of the SOFTWARE shall be liable for any loss or damage, whether direct, indirect, special, consequential and / or incidental, arising from the use or application of the SOFTWARE and related items.

22. The Statutory Reports provided in the SOFTWARE are intended to provide the information / data to the CUSTOMER/AGENT, which is required for fulfilling of various statutory obligations like depositing of tax, filing of tax returns etc. The LICENSOR does not guarantee, promise or claim accuracy, completeness or adequacy of the information provided and makes no claim that the Statutory Reports provided in the SOFTWARE will be accepted by the tax authorities as it is. The Licensor shall not be responsible for any error / omission or delay in fulfilling of statutory obligations by the CUSTOMER/AGENT. In case there is any change in statutory requirement, the LICENSOR shall try to incorporate the same in the forthcoming releases of the SOFTWARE, but, shall be under no obligation to do so.

23. Tirupati Software Infotech Pvt. Ltd. (Licensor) can guaranty for customer data privacy / security only that Licensor does not use any Patient/Doctor/ Staff personal information/ Financial Information & no used for any financial/Business use without written permission from Customer. We use VPS/AWS server for Cloud based/Online Version of software, & If customer has offline Version of Server then Licensor will not responsible.

25. Company is advising to Customer for any kind discrepancy/Controversy for Tirupati HIMS Software, Company, Employee, Service Related then must send written company in details with evidence of case for acknowledge on official Email /WhatsApp given above & looking forword for reply of same in 30-90 day maximum periods, if no reply received of your concern matter more then 90-day then it's can arise in legal subject for both parties/ any parties.

26. If the Software is didn't Renewal/AMC within/ before expiry of software by Customer/User/Clients then in such case of any software crash/damage, Expired/close then no Software will come under warranty/guarantee & after that the complete/Full software cost may require to pay to get service/support/extends the validity/ any other service related to software as the Lapse Period of 7-Days Applicable.

28. Any content of This agreement shall not edit/modify via Ball Pen/Pencils /Marker, if such things done then the Agreement shall be self Terminated & considered as Null & Voided in License all Changes in Agreement should be only in Computerized Contents only Apart from Seal & Signature.

The both parties hereby agree that the courts at Jaipur (Rajasthan) for All Indian Clients & Customers for any legal proceedings. Under This MoU -The High Court of Rajasthan, Jaipur, Rajasthan / For Foreign/International Client Jurisdiction Area will be The Supreme court of India, New, Delhi shall have the jurisdiction to entertain any legal proceedings in respect of anything arising under this agreement.

Signature   Signature

Mr/s _____   Dr _____
Desg: _____   Desg: _____
TIRUPATI SOFTWARE INFOTECH PVT. LTD.,   **Hospital:** _____
Add: #244-A, Ravindra Nagar-A, Airport Road,   **Add: #** _____
Jagatpura, Jaipur-302029 (India)   _____

"END OF THE DOCUMENTS"
----------------- X -----------------

#244-A, Ravindra Nagar-A, Airport Road, Jagatpura, Jaipur-302017, India
+91 9929202855/ +91 9462702855/ +91 9588840007

info@tirupati-international.in
www.tirupati-international.in